



Resources for New Canadians

Although access to the University of Toronto (U of T) Career Centres is limited to U of T students and graduates, the Academic Advising & Career Centre (AA&CC) has prepared this resource sheet for new Canadians who are making a home in Toronto.

Support and Information Services for New Canadians

Settlement.org is a “one-stop shop” website administered by the Ontario Council of Agencies Serving Immigrants (OCASI) and funded by Citizenship and Immigration Canada (CIC) which provides information and resources for immigrants in Ontario. This website has helpful information on everything, from labour market information, employment standards, financial assistance, job-search techniques, and job-postings, to credential assessments for foreign-trained professionals and trades people.

Gateway – www.canadainternational.gc.ca

Provides a listing of resources on adapting to life in Canada, language, and other training programs, in addition to information with regards to education, working, and much more!

Employment and Social Development Canada – www.esdc.gc.ca

ESDC develops policies that make Canada a society in which all can use their talents, skills, and resources to participate in learning, working, and participating in their community.

Toronto East Quadrant Local Immigration Partnerships - www.scarboroughlip.com

The TEQ LIP is a community-based partnership project that involves diverse service providers, stakeholders, and newcomers in the planning and development of collaborative and innovative solutions to enhance newcomer settlement in Scarborough.

Durham Local Diversity and Immigration Partnership Council - www.durhamimmigration.ca

The LDIPC has four main objectives: To create a culture of inclusion; to improve labour market outcomes for newcomers; to attract and retain newcomers; and to enhance Durham’s settlement capacity

Examples of Agencies Serving the Broad Needs of Newcomers in Scarborough

YMCA of Greater Toronto – www.ymcagta.org/en/newcomers

10 Milner Business Crt Ste 600, Toronto, ON M1B 3C6, Phone: 416-609-0218 x242

Services and information on topics such as immigration and citizenship, employment and job searching, access to trades and professions, credential assessment, education and training, language classes, health and housing, community, recreation and consumer resources, human rights, legal and social services, child, youth and family resources, food, shelter, and clothing

East Scarborough Storefront – www.thestorefront.org

4040 Lawrence Ave East, Toronto, ON M1E 2R2, Phone: 416-208-9889

Community resources provided by partner agencies include health, housing, legal, recreation and settlement services, counselling services, programs and services for youth, women, and seniors. Some other resources include access to community kitchens, income tax clinics, ID clinics, basic computer classes, in addition to computers, internet, and fax. They also provide meeting space for community groups and even volunteer opportunities.

Scarborough English as a Second Language (ESL) and Job Search Assistance – Samples

ACCESS Employment – www.accessemployment.ca

2100 Ellesmere Road, Suite 250, Scarborough, ON Phone: 416-431-5256

ACCES offers a range of employment services to serve the needs of diverse job seekers. We will help you to determine the employment services that will best suit your needs and that can help you to enter the workplace. We are conveniently located in Toronto, Scarborough, Mississauga, North York and Brampton

Centre for Information and Community Services – www.cicscanada.com

2330 Midland Avenue, Scarborough, ON Phone: 416-295-7510

CICS is funded by all three levels of government and the United Way to provide a wide range of settlement programs and services in the Toronto and York Region

Examples of Agencies Serving the Broad Needs of Newcomers in Durham Region

Pickering Welcome Centre - www.welcomecentre.ca/durham/pickering.html

Welcome Centre Immigrant Services provide one-stop services under one roof, designed to guide and support immigrants through the maze of information and resources in Durham Region.

Durham Region Unemployed Help Centre - www.unemployedhelp.on.ca

If you are out of work or underemployed, the Durham Region Unemployed Help Centre can provide the tools and teach you the skills you need to stand out from other job seekers. We will take the time to learn about your needs, strengths, and abilities, in addition to helping you find and keep a job suited to your education and skills.

Credential Assessment

Canadian Information Centre for International Credentials – www.cicic.ca

95 St. Clair Avenue West, Suite 1106, Phone: 416-926-9725

The CICIC advises individuals, in Canada's official languages (English and French), on the process for having their academic credentials assessed and recognized in Canada. We refer them to appropriate institutions and organizations for specific assistance. CICIC does not itself grant equivalencies or assess credentials, nor does it intervene on behalf of applicants or participate in appeals

Please note: While every effort is made to avoid errors, information is subject to change. This tip sheet is intended as an informational document only.