



# Top 5 at the RO



You've got questions, we've got answers. Here's what you've been asking us in June:

## 1 I just accepted my offer to UTSC, what do I do now?

Congratulations and welcome to UTSC! We're excited to have you here and invite you to review the next steps listed on the **You Got In! website** and sign up for the Academic Advising and Career Centre's **Get Started** event to prepare for your first semester at UTSC.



## 2 When can I start applying for OSAP for the Fall/Winter?

The new application for Fall 2018-Winter 2019 was available on the OSAP website in mid-April, ensure to apply by June 30 if you wish to request a fee deferral.



## 3 I'm trying to add courses and ACORN isn't letting me, is something wrong with my account?

Course enrolment begins in late June-early July depending on your year of study. Please read our Registrar's Guide or see the dates and deadlines on our website to find your course enrolment date and when you are able to view your start time on ACORN.



## 4 I submitted a petition and still have not gotten a response.

Petition responses typically take 6-8 weeks during peak periods (like the end of an exam period), we appreciate your patience and recommend that you keep checking eService for updates.



## 5 I'm trying to add a program and ACORN won't let me, what do I do?

There are two request periods each year for limited programs, one at the end of the Winter term and one in the Summer term. If you try to request a limited program outside of the dates listed, ACORN will not allow you to do this. Please refer to the program section of **our website** for the request period dates, the program list and the deadlines to accept program offers.

