



Top 5 at the RO



You've got questions, we've got answers. Here's what you've been asking us in May:

1 My status on ACORN is financially cancelled, what does this mean?

This is a status on ACORN that can be a result of missing the deadline to pay or defer your fees successfully and the removal from all current courses. An academic suspension will result in this status on ACORN as well. Students who were on academic probation in a previous session should review their complete academic history on ACORN.



2 I don't like my mark/think there was an error. What can I do?

If you feel there has been an error in your final mark, you have two options: requesting a **Clerical Check** and/or ordering an **Exam Copy**. If you get/view a copy of your final exam and you believe there is strong evidence of under/mis-evaluation, you can file a petition via eService to request a **Remark/Reread**.



3 I missed my exam and submitted a petition but my grade has been posted on ACORN, why?

Grade collection is separate from Petitions. If you did not write the final exam, your instructor must calculate and submit your final grade with a 0 for the final exam. If your petition is granted, the grade will be removed and an SDF notation (no GPA value) will take its place. Your GPA and standing will be re-assessed. Please continue to monitor eService for updates on your petition.



4 When are grades posted?

Once the instructors have established final grades, they are submitted to the division for review. When that is completed, the grades are sent to the Records Office to be posted on ACORN. This process usually takes approximately 5-10 business days from the date of your final exam/evaluation but this will vary by course.



5 When is the last day to drop courses?

Click here to review Summer academic dates and deadlines.

