I dropped a course during the Fall session, how much money will I get back?
The amount of money you are entitled to is dependent on when you dropped a course. Please see the refund schedule to find out the percentage you are entitled to, if you are entitled to any refund, based on the date the course was removed.

I have a conflict with my final exam, what do I do?
Please log onto eService to report the conflict. Once you log in, click ‘Exams’ and conflict will be listed as an option. Click here for details and deadlines regarding conflicts and to see if you situation qualifies as a conflict.

What should I do with my OSAP if I went down to a part-time course load in the Fall session?
If you reduced your course load to part-time (less than 3 courses or 1.5 credits) in the Fall session, you must fill out and submit a Reinstatement form. This form allows you to explain the situation pertaining to your Fall studies and update your OSAP information if you intend to get funding for the Winter session.

I have a deferred exam, when will I be writing it?
If you were approved to write a deferred exam, the exam will take place during the deferred exam period as listed in our academic dates and deadlines. The specific date and time will be posted on eService by Thursday November, 16.

I will only be studying for the Winter session, when do I make a payment?
Students studying in the Winter session only have slightly different payment deadlines than those studying for the Fall and Winter. The deadline to make a minimum payment to register is November 24, 2017. Please click here to see additional payment deadlines.