



Top 5 at the RO



You've got questions, we've got answers. Here's what you've been asking us in October:

1 When will the December exam schedule be posted?

The Scheduling Office has until mid-November to post the schedule but it is often finalized earlier than that. Please monitor our website; the final schedule will be posted **here** when it is available. Note that the final exam periods are published on our website and in the **Registrar's Guide** in advance and students are expected to be available for the duration of this time.



2 I have a conflict with my midterm, what do I do?

Please contact your instructor immediately to report the issue, you may want to provide proof in writing of the conflict (such as date announcements posted on Blackboard). If you cannot come to a resolution, please contact the departmental Chair.



3 What is Credit/No Credit (Cr/NCr) and how do I declare it?

Credit/No Credit is an option you can select on ACORN that allows you to complete a course and have it count towards your degree credits require, but it will have no impact on your GPA. Instead of earning a numerical grade, a "CR" or "NCR" notation will appear in its place on your transcript. Courses selected as Cr/NCr cannot be used towards program requirements, only degree requirements. See additional information **here**.



4 I still haven't gotten my OSAP, what do I do?

If you are in a full-time course load (1.5 credits) and you have submitted all of your documents but you still have not received your OSAP, please contact our Financial Aid Office so they can identify the issue.



5 I was notified that I would be getting a scholarship, when do I get it?

Scholarships are automatically deposited to your ACORN account in October prior to the 15th (the date service charges are applied to outstanding fees). This will be visible at the bottom of your invoice.

