

Residence Mandatory Meal Plan Agreement 2023-24

UTSC Food Partnerships

Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment and celebration of food to reflect our diverse community.

UTSC Food Partnerships is committed to enhancing the overall student experience within the dining hall and developing food standards and campus wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs and working with our food partners.

UTSC Mandatory Residence Meal Plans

Meal Plans are mandatory for all UTSC First Year Residents and are referred to in this agreement as the Residence Meal Plan.

All costs and fees associated with the mandatory Residence Meal Plan will be paid through student's Acorn account.

Residents with dietary needs, including but not limited to those with health concerns, religious or cultural traditions, are encouraged complete our Dietary Restrictions – Self Declaration form in advance of their arrival. Dietary Restriction Form can be requested from UTSC Food Partnerships via email: tcardplus@utoronto.ca

The UTSC Food Partnerships at its best effort will arrange registered Dietitian, executive chef work directly with students to determine and agree on how their needs can be best accommodated.

The Mandatory Meal plans will provide unlimited access to the dining hall during hours of operation on a 5-days or 7-days basis (based on student's meal plan selection) enabled on your [TCard](#) as of September 1st, 2023

- **5 Days Mandatory Meal Plan (MON – FRI):** This plan works best for students who wish to eat on campus during the weekdays and have the option to dine off-campus during the weekends.

Meal Plan Cost	5 Day Meal Plan Access	TBucks*	CIPE**	Guest Pass***
\$5795.00	\$5550.00	\$150.00	\$95.00	5 Guest Pass

- **7 Days Mandatory Meal Plan (MON – SUN):** This plan works best for students who wish to eat on campus during the weekdays and on weekends.

Meal Plan Cost	7 Day Meal Plan Access	TBucks*	CIPE**	Guest Pass***
\$6095.00	\$5850.00	\$150.00	\$95.00	7 Guest Pass

- **Mandatory - Winter Break Transition Meal Plan** – This is a Mandatory meal plan ONLY for First Year Residences who are staying on campus during the winter break period.

Meal Plan Cost	Duration
\$765.00	Dec 21 – Jan 6

Winter Break Transition Meal Plan Calculation: A daily rate of \$45 per day times by the days during the Residence Winter Break Period. First Year Residences must submit their Winter Transition Meal Plan Subscription request via StarRez by **Nov 17, 2023**.

***TBucks:** Each meal plan includes a preloaded amount of TBucks. TBucks is a universal Flex Dollars widely accepted across both Scarborough and St George Campus. TBucks can be re-loaded online via [eAccounts](#) at anytime, and it can be used to make purchases at the late-night station (UTSC dining hall), laundry, printing, UofT Bookstore, and retail food outlets across both St George and Scarborough campuses. In addition, you can order Uber vouchers, Boxed Meal and pay for department services via the [UofT mobile ordering app](#).

****Capital Improvement Program Enhancement Fund (CIPE):** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment.

***** Guest Pass – Complimentary Guest Pass:** is non-refundable and can only be redeemed at the UTSC dining hall. The Guest Pass is valid for the duration of the meal plan. A guest pass will grant one-time access to the dining hall.

Terms and Conditions

1. All First Year Residence Students living in UTSC Residence is required to enroll into one of the two Mandatory Residence Meal Plans.
2. The deadline to upgrade or make changes to the Mandatory Meal Plan selection (5 Days or 7 Days) is August 15th, all request must be submitted via email to UTSC Residence Office.
3. Pro-rated Residence Meal Plan
 - 3.1 For late arrivals: if a first-year residence student's move in date falls between October – January is entitled to a Pro-Rated Residence Meal Plan.
 - 3.2 If a first-year exchange residence student is only living in Residence for one semester, then that Student is eligible to purchase a Pro-Rated Residence Meal Plan for that semester only.
4. Residences must present and swipe/tap their [TCard](#) at the entrance of the Dining Hall to the cashier.

5. Important Dates:

Last Day for Mandatory Meal Plan Upgrades	August 15th
Residence Meal Plan Start Date for Fall Term	September 1st
Winter Break Transition Plan Subscription Deadline	November 17th
Residence Meal Plan End Date for Fall Term	December 20th

Winter Break Transition Meal Plan Start Date	December 21st
Winter Break Transition Meal Plan End Date	January 6th
Residence Meal Plan Start Date for Winter Term	January 7th
Residence Meal Plan End Date	April 27th

6. All Mandatory Residence Meal Plan will be charged to a Student's ACORN account by University of Toronto.

7. There is no carryover for Meal Plan, residents are encouraged to participate and fully utilize their Meal Plan. Only TBucks can carryover from year to year subject to [TBucks Policy](#).

8. Residence Meal Plans can only be used by the Student to whom they are assigned and are non-transferable.

9. Lost or Stolen TCards

9.1 Any Student with a Meal Plan must suspend their Student Meal Plan immediately upon losing and reactivating their TCard by visiting the [eAccounts](#) website.

9.2 A Student with a Meal Plan & TBucks will be responsible for all purchases made until their accounts are suspended.

Residence Meal Plan Cancellation Policy

Students who are withdrawn from both UTSC Residence & the University of Toronto

1a). Meal Plan Cancellation of 8 Months Residence at UTSC

Refund Administrative Fee: **\$100.00**

CIPE is non-refundable

Refund Breakdown:

Aug 15th - Prior Residence Move in Day	Fall Meal Plan Portion refundable at 100% and remaining TBucks balance minus \$100 Refund Fee
Residence Move in Day – Sept 30	Fall Meal Plan Portion refundable at 75% and remaining TBucks balance minus \$100 Refund Fee
OCT 1 – OCT 31	Fall Meal Plan Portion refundable at 50% and remaining TBucks balance minus \$100 Refund Fee
NOV 1 – NOV 30	Fall Meal Plan Portion refundable at 25% and remaining TBucks balance minus \$100 Refund Fee
After NOV 30	Fall Meal Plan Portion refundable at 0% and remaining TBucks balance minus \$100 Refund Fee
DEC 1 – Winter Residence Move in Day	Winter Meal Plan Portion refundable at 100% and remaining TBucks balance minus \$100 Refund Fee
Residence Move in Day – Jan 31	Winter Meal Plan Portion refundable at 75% and remaining TBucks balance minus \$100 Refund Fee

FEB 1 – FEB 28	Winter Meal Plan Portion refundable at 50% and remaining TBucks balance minus \$100 Refund Fee
MAR 1 – MAR 31	Winter Meal Plan Portion refundable at 25% and remaining TBucks balance minus \$100 Refund Fee
After MAR 31	Winter Meal Plan Portion refundable at 0% and remaining TBucks balance minus \$100 Refund Fee

1b). Meal Plan Cancellation of 4 Months Residence at UTSC

Refund Administrative Fee: **\$100.00**

CIPE is Non-refundable

Refund Breakdown:

Prior to Residence Move in Day	Meal Plan Portion refundable at 100% and remaining TBucks balance minus \$100 Refund Fee
Residence Move in Day to Sept 30th OR Jan 31st	Meal Plan Portion refundable at 75% and remaining TBucks balance minus \$100 Refund Fee
OCT 1 – OCT 31 OR FEB 1 – FEB 28	Meal Plan Portion refundable at 50% and remaining TBucks balance minus \$100 Refund Fee
NOV 1 – NOV 30 OR MAR 1 – MAR 31	Meal Plan Portion refundable at 25% and remaining TBucks balance minus \$100 Refund Fee
After NOV 30 OR MAR 31	Meal Plan Portion refundable at 0% and remaining TBucks balance minus \$100 Refund Fee

Students who are ONLY withdrawn from UTSC Residence

2a). Meal Plan Cancellation of 8 Months Residence at UTSC

Refund Administrative Fee: **\$100.00**

CIPE & TBucks are Non-Refundable

Refund Breakdown:

Aug 15th - Prior Residence Move in Day	Fall Meal Plan Portion refundable at 100% minus \$100 Refund Fee
Residence Move in Day – Sept 30	Fall Meal Plan Portion refundable at 75% minus \$100 Refund Fee
OCT 1 – OCT 31	Fall Meal Plan Portion refundable at 50% minus \$100 Refund Fee
NOV 1 – NOV 30	Fall Meal Plan Portion refundable at 25% minus \$100 Refund Fee
After NOV 30	Fall Meal Plan Portion refundable at 0% & minus \$100 Refund Fee
DEC 1 – Winter Residence Move in Day	Winter Meal Plan Portion refundable at 100% minus \$100 Refund Fee
Residence Move in Day – Jan 31	Winter Meal Plan Portion refundable at 75% minus \$100 Refund Fee
FEB 1 – FEB 28	Winter Meal Plan Portion refundable at 50% minus \$100 Refund Fee
MAR 1 – MAR 31	Winter Meal Plan Portion refundable at 25% minus \$100 Refund Fee
After MAR 31	Winter Meal Plan Portion refundable at 0%

2b). Meal Plan Cancellation for 4 Months Residence at UTSC

Refund Administrative Fee: **\$100.00**

CIPE & TBucks are Non-refundable

Refund Breakdown:

Prior to Residence Move in Day	Meal Plan portion refundable at 100% minus \$100 Refund Fee
Residence Move in Day – Sept 30th OR Jan 31st	Meal Plan portion refundable at 75% minus \$100 Refund Fee
OCT 1 – OCT 31 OR FEB 1 – FEB 28	Meal Plan portion refundable at 50% minus \$100 Refund Fee
NOV 1 – NOV 30 OR MAR 1 – MAR 31	Meal Plan portion refundable at 25% minus \$100 Refund Fee
After NOV 30 OR MAR 31	Meal Plan portion refundable at 0%

ACCESS TO STUDENT INFORMATION AND PRIVACY POLICY

1. University of Toronto Scarborough's Food Partnerships is bound by [University of Toronto Privacy Policies](#) for collection, sharing, and storage of student information.
2. A Student's TCard photo may appear at any point-of-sale terminal when a Meal Plan transaction is made. This is solely for identity-verification purposes and to ensure the safety and security of the funds attached to the TCard. The photo will not be stored in any way in the point-of-sale terminal. The use of a Student's TCard photo is bound by [University of Toronto's TCard Terms & Conditions](#).
3. Student Meal Plan information in digital and printed format is securely maintained and managed pursuant to [University of Toronto's Records Management, Archiving and Destruction of Records](#), after which any related digital data are securely expunged and any related printed materials are securely shredded.
4. By purchasing Residence Meal Plan, a Student enters into an agreement with University of Toronto Scarborough's Food Partnerships and University of Toronto.
5. University of Toronto Scarborough's Food Partnerships will gladly address any Meal Plan related questions with students, parents, guardians, and other family members that pertain to any Student Meal Plan terms and conditions as well as any other information posted on public University of Toronto Scarborough websites.
6. For General Student Meal Plan inquiries can be made by contacting University of Toronto Scarborough's Food Partnerships via email (tcardplus@utoronto.ca) or by phone (416-208-2233).

Additional Resources

[Meal Plan Info Website](#)

[TBucks/TCard+ FAQ Website](#)