

## **TCard+ TBucks Policy**

*(Includes Guest Cards and other TCard+ Associated Accounts)*

### **1. General**

- a. The TCard+ TBucks Policy applies to all TBucks accounts on University of Toronto TCards as well as TCard+ Guest Cards. This policy also applies to other TCard+ associated accounts that may be in use on your TCard or Guest Card.
- b. This Policy does not apply to any Meal Plans. Meal Plans are governed under a separate policy. For Meal Plan policies, please consult your specific Campus, Residence or Faculty.

### **2. Eligibility**

- a. All University of Toronto students, staff, and faculty are eligible for a TCard+ TBucks account.
- b. Funds in your TBucks account can be deposited at any time and does not require any registration.

### **3. Adding Funds**

- a. You can add funds to your TBucks account online by visiting [tcardplus.utoronto.ca](http://tcardplus.utoronto.ca). Funds can also be loaded at Cash Loading Machines and at participating merchants. A full list of deposit points is available at [tcardplus.utoronto.ca](http://tcardplus.utoronto.ca).
- b. Once funds are loaded into your TBucks account, they will be available for use immediately.

### **4. TBucks Use**

- a. TBucks can be used at St. George and Scarborough campuses of the University of Toronto
- b. TBucks can only be accessed by using your TCard or Guest Card.
- c. TBucks can be used as payment for food, vending, printing and photocopying and approved off-campus merchants. Additional services will be added from time to time. For an updated list of where you can use your TBucks, please visit [tcardplus.utoronto.ca](http://tcardplus.utoronto.ca).

### **5. Tax Savings**

- a. There are no tax savings associated with TBucks.

### **6. Refunds**

- a. TBucks are not refundable with the exception of student withdrawal or graduated from the University of Toronto.

## **7. Inactive Accounts**

- a. If you add funds to your TCard (TBucks and other Associated Accounts) and you do not use those funds for a period of 15 months or longer from the end of the month in which you added the funds, we may charge a monthly inactivity fee of up to \$2.50 per month until either (1) you reactivate your TBucks account (i.e. you add funds to your TCard or make a purchase using your TCard) or (2) your TBucks balance is depleted.
- b. If due to Academic Suspension or Leave of Absence, you require an extension to the 15-month period referred to above, you must provide notice with supporting documentation to TCard+ in writing at [tcardplus@utoronto.ca](mailto:tcardplus@utoronto.ca) prior to your extended leave.

## **8. Changes to TCard+ TBucks Policy**

- a. These policies are reviewed on a regular basis and may be subject to change without notice. TCard+ will exercise best effort to provide notice of any changes via the TCard+ website.
- b. All changes/updates will apply to all TCard+ TBucks users and will replace any TBucks policy in affect at that time.

## **9. Cardholder's Consent**

- a. By depositing funds into your TBucks account, you are agreeing to the TCard+ TBucks policy.